



Mothers' Milk Bank Northeast

October 2024

Health Screener for Potential Milk Donors

Mothers' Milk Bank Northeast, based in Newton, Massachusetts, seeks someone committed to maternal and infant health to join our close-knit team. Our milk bank works with parents who have more breastmilk than their baby needs or who are bereaved, screens them for health and safety of the milk, and supports them through their entire experience of considering and fulfilling their interest in donating breastmilk to help save another newborn's life. Premature, low birth weight babies require donor milk when receiving hospital care and many other babies with special medical needs (and healthy babies) benefit from it. Our nonprofit ensures that hospitals and community families have access to safe, pasteurized donor milk to improve infant health outcomes.

This is a great opportunity for someone with a creative mix of interpersonal skills, organization and a can-do attitude. Professional experience engaging with clients and some knowledge of lactation key to this role.

Responsibilities:

- Screen parents over the phone using clinical criteria
- Extensive communications via phone, text, email, regular mail with donors ensuring positive experience
- Extensive collaboration with other team members
- Maintain excellent clinical records
- Participate in education, outreach and community events

About You:

We fully recognize that careers take us on a variety of journeys and know that we may not find *all* the following desirable attributes in a single candidate. We also know that some journeys might produce attributes not listed here that are also valuable. Below are some of the key qualifications that a successful candidate is likely to have. We want to hear from you even if you have a different combination of skills that you think will enable us to reach our goals:

- Support services and/or counseling experience, preferably over the phone

- Knowledge of lactation and/or lactation credential or related health experience strongly preferred
- Excellent written and spoken English skills
- Attention to detail
- Experience working as part of a team
- Strong computer skills including Microsoft Office Suite (Salesforce experience a plus)
- High energy and commitment to our mission
- Flexible and good sense of humor
- Bilingual a plus

Education: BA strongly preferred. IBCLC, CLC or similar breastfeeding credential preferred but not required. Health background helpful but not essential.

Salary range: \$25 - \$29 depending on relevant experience

Benefits: Medical, Dental, Vision, Flex care and Retirement (with employer match). Paid time off.

Work Arrangements: This is an in-person role with limited hybrid available (up to one day per week). FT hours are somewhat flexible but are generally M-F 9-5.

About Us: At Mothers' Milk Bank Northeast, we believe that every baby deserves the chance to thrive. We provide equitable access to safe pasteurized donor human milk to save the lives of fragile babies and work to support family and community health. Our 20+ staff members work hard to ensure that generous mothers are able to donate their excess milk to babies in need, most urgently preterm babies in neonatal intensive care units.

*Please send resume and thoughtful, tailored cover letter to Deborah Youngblood,
deb@milkbankne.org*